

# CERTIFICATE

## Management system as per ISO 14001 : 2015

### Environmental Management Systems - Requirements with guidance for use

In accordance with TÜV HELLAS (TÜV NORD) S.A. procedures, it is hereby certified that

**TELEKOM ALBANIA Sh.A.**  
Rruga "Gjergj Legisi", Lapraka, Tirana, Albania  
Kashar, Fshati Mëzez, Tirana  
Albania



including the Shops referenced in the annex

applies a management system in line with the above standard for the following scope

- Design, Development and Commercial Supply of Mobile Communication Products & Services
- Design, Implementation, Operation & Maintenance of Mobile Communication Networks
- Customer Services
- Support Operational Functions
- Operation of Telekom Albania Shops

Certificate Registration No. 042 13 0004  
Audit Report No. EM-0213/2018

Valid from 2019-02-15  
Valid until 2022-02-14  
Initial certification 2013



TÜV HELLAS (TÜV NORD) S.A. Certification Body

Athens, 2019-02-15

This certification was conducted in accordance with the TÜV HELLAS (TÜV NORD) S.A. auditing and certification procedures and is subject to regular surveillance audits.

