

# Information Security Policy

ONE Albania has established **Information Security Management System** based on ISO 27001:2013 Standard in order to ensure security of customer data, business continuity and minimize business damage by managing information security incidents.

Our Top Management is committed to work closely with our customers, employees, stakeholders and regulatory bodies in order to develop and improve this system. As part of this commitment, we aim to:

- Use training and communication to all employees to ensure proper Information Security Management awareness;
- Establish Information Security culture in ONE Albania as a long-term commitment;
- Ensure proper security, confidentiality, integrity and availability of the information;
- Safeguard security of our information assets through effective business continuity management;
- Ensure that all information security breaches and incidents are reported and properly followed
- Ensure that we understand and comply with the relevant legal and regulatory information security requirements;

The Information Security Policy is reviewed on annual basis in management review meetings to ensure its effectiveness and accordance.

**Approved by:**  
**Brano Djurovic, CEO**

